



THE GOODS AND SERVICES TAX PRACTITIONERS' ASSOCIATION OF MAHARASHTRA

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Ref. No. 2025-26/1171

Date: 05 March 2026

To,

**Hon'ble Commissioner of State Tax,
8th Floor, GST Bhavan, Mazgaon,
Mumbai - 400010**

05/03/26
कर सहाय्यक/राज्यकर निरीक्षक
राज्यकर आयुक्त,
वस्तु व सेवा कर विभाग,
महाराष्ट्र राज्य, मुंबई.
यांचे कार्यालय.

**Sub: URGENT Representation - Request for Extension of Due Date for Profession
Tax Filing due to Website Functionality Issues**

Respected Sir,

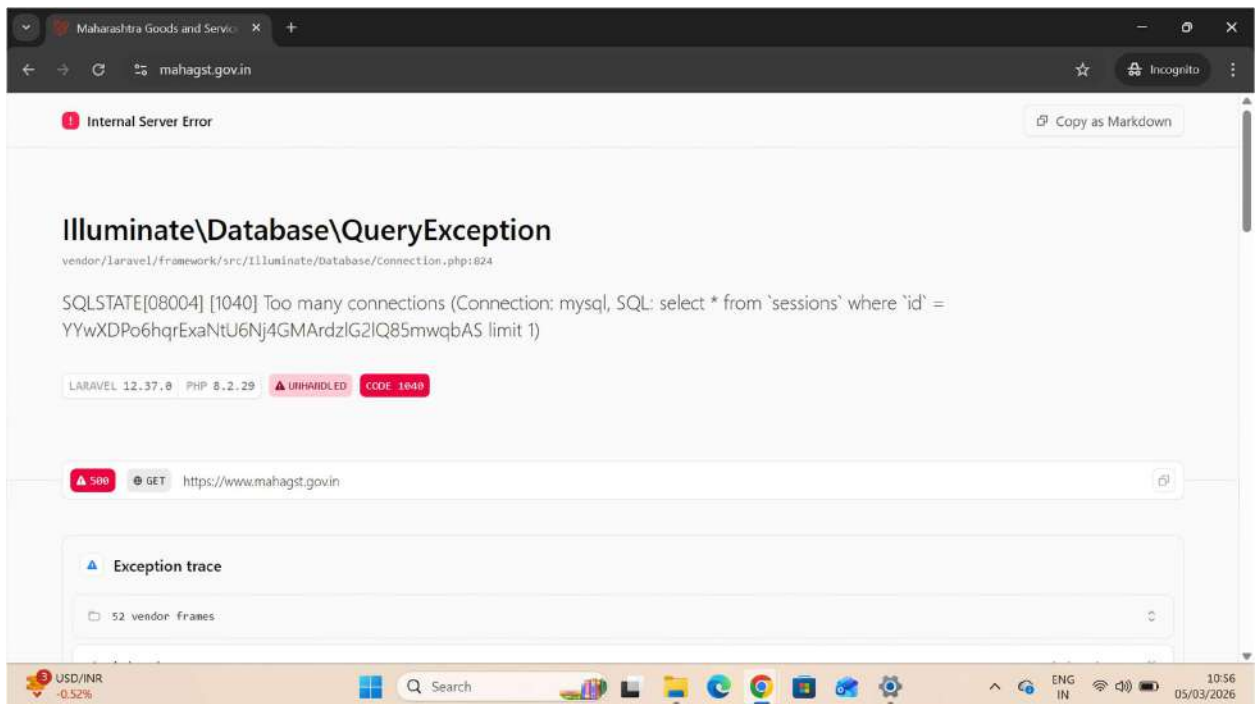
1. At the outset, we would firstly like to thank you on behalf of our members and the tax payers in general for allowing us to represent them on various issues being faced by the tax payers under the indirect tax laws.
2. The Goods and Service Tax Practitioner's Association of Maharashtra (GSTPAM), established in 1951, is a state-level body representing tax practitioners and taxpayers before tax authorities. It has played an important role in the implementation of major tax laws such as MVAT and GST and regularly conducts educational programs to support the effective implementation of indirect tax laws in Maharashtra.
3. GSTPAM has consistently represented taxpayer issues before tax authorities and helped authorities engage with taxpayers through various public events. The association has over 3,000 members across Maharashtra, including tax practitioners, Chartered Accountants, Cost Accountants, Company Secretaries, and Advocates practicing in GST, VAT, Service Tax, and allied laws, with regional centres across the State.

4. We respectfully submit this representation to bring to your kind attention the serious practical difficulties being faced by taxpayers in complying with the recently preponed due date for payment and filing of returns under the Profession Tax Act.

The due date for filing of Professional Tax returns and payment of tax for both monthly and annual taxpayers has been preponed from 31st March to 15th March vide Notification 2026/C.R.4/Taxation-3 dated 28.02.2026. While taxpayers always endeavour to comply with statutory requirements within the prescribed timelines, the current technical issues on the department's website have made such compliance extremely difficult.

5. At present, the MahaGST portal is frequently non-functional and inaccessible, thereby preventing taxpayers from carrying out essential activities such as payment of Profession Tax and filing of the relevant returns. Further, several taxpayers who are not yet registered under Profession Tax are unable to obtain registration on the portal, as the registration functionality itself is not working properly.
6. It may also be noted that, pursuant to the migration from the earlier portal to the new MahaGST portal, taxpayers are required to reset their passwords as per the prescribed procedure before accessing their accounts. However, in many cases taxpayers are unable to generate the required One-Time Password (OTP) for resetting the password. As a result, they are unable to log in to the system and proceed with payment of tax or filing of returns. Despite repeated attempts, the OTP generation and password reset process continues to face technical glitches. Moreover, in many instances, even when the OTP is generated, it is received by the taxpayer after a considerable delay of several hours, by which time the OTP has already expired. As a result, the password reset process cannot be completed and taxpayers remain unable to access their accounts on the portal. Moreover, taxpayers are also facing technical difficulties in filing returns pertaining to earlier periods on the portal, which has further compounded the compliance challenges currently being faced.
7. Consequently, even genuine taxpayers who are willing and ready to discharge their Profession Tax liability are unable to make payment or complete the filing process due to the non-availability of the system and the continuing OTP/password reset issues. Screenshot evidencing the website issues are enclosed herewith for your ready

reference. The website issues continue to persist. In fact, at the time of writing this representation, the website itself is down. A screenshot showing the same is attached below:



8. It is also respectfully submitted that, despite the above technical difficulties, the department has been aggressively following up with taxpayers for compliance within the revised timeline. This has caused considerable anxiety among compliant taxpayers who are eager to fulfill their obligations but are prevented from doing so due to circumstances beyond their control.
9. In view of the above situation, we humbly request your good office to kindly take cognizance of the persistent technical issues on the portal and the genuine hardships faced by taxpayers. We therefore request that suitable relief may kindly be granted by either keeping the preponement in abeyance as well as by extending the due date for payment and filing of Professional Tax returns by at least 10 days from the date on which the website becomes fully operational, so that taxpayers are able to comply without being subjected to unintended penal consequences.
10. We sincerely hope that the difficulties faced by the taxpayer community will receive due consideration and that appropriate directions will be issued to alleviate the present compliance challenges.
11. Sir, we trust you will consider this representation favourably and provide timely relief to taxpayers at large.

We shall be happy to meet you personally and explain the situation. The issue requires your immediate attention and intervention.

Thanking you,
Yours faithfully,

For The Goods & Services Tax Practitioners' Association of Maharashtra

Sd/-
Parth Badheka, Adv.
President

Sd/-
CA Pranav Kapadia
Chairperson
Law and Representation Committee

Sd/-
CA Umang Talati
Convenor